

#### Welcome to Ridgeland!

Gene McGee, Mayor www.RidgelandMS.org

#### Register to vote at City Hall

 City Hall
 601-856-7113
 Community Development
 601-856-3877

 Fire Department
 601-856-7004
 Police Department
 601-856-2121

 Public Works
 601-853-2027
 Recreation and Parks
 601-853-2011

 Water Billing
 601-856-3938
 601-856-3938

**Billing Information:** Water, Ridgeland sewer, Jackson sewer, garbage and recycling are included in your water bill. The water bill is mailed by the 1st of the month. The due date is the 16th of the month before 5 p.m. Payment may be made in person, by bank draft, by mail, or deposited in the drop box located outside the front entrance to City Hall. Payment may also be paid online at the website above or by calling 1-888-284-9025 for a fee of \$2.00 plus 3% of your bill (only 3% if paid at city hall by credit card). Manage your account online where you may utilize quick pay, schedule payments or enroll in auto pay. You may receive your water bill by mail or email. Please do not hesitate to contact us at utilitybilling@ridgelandms.org if you have any questions.

**Online Services:** Through the City's website, you may pay your water bill, submit requests for action by the City for code enforcement, animal control, roadway concerns, street light maintenance and more, sign up for Ridgeland Alert, view official meeting minutes, obtain copies of an accident report, pay a traffic ticket, and view government auction items. Check out the City Calendar on the website to stay up-to-date on Ridgeland Recreation and Parks events, holiday schedules, and meetings. Our Residential Services quicklink will provide you with useful information as a new resident.

**Stay Informed:** Visit our new website, sign up for Ridgeland Alerts (please see enclosed instructions for signing up), Like & Follow us on Facebook & Instagram at City of Ridgeland, Mississippi Government. Read Ridgeland Life, the City's quarterly magazine, which is mailed to homes and businesses, delivered to apartment rental offices, and distributed at various public and retail locations in Ridgeland. City meetings are open to the public. Seven Aldermen and the Mayor are elected to serve the citizens of Ridgeland. To learn the name and contact information of your ward's Alderman, view the ward map in Ridgeland Life, on the City website, or at City Hall.

#### **Helpful Information**

Auto Tags	Madison County Tax Co	llector 171 Cobblestone	Madison	601-856-4472
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New Mississippi residents must purchase Mississippi auto tags within 30 days of establishing residency. Tags may be purchased at the Madison County tax collector's office located off Highway 51 at the first traffic light after entering the City of Madison.

Daily Newspaper The Clarion-Ledger (also offers insert, Madison County Herald) 601-961-7000

Weekly Newspaper Madison County Journal (also offers magazine insert) 601-853-4222

Driver's License Mississippi Department of Public Safety 601-987-1212

Motorists must obtain a Mississippi driver's license within 60 days of moving to the state. Visit www.dps.ms.gov for information.

Electricity Entergy 800-368-3749

If you rent property, you must get an inspection from the Community Development Department in order for an Entergy permit to be issued. For more information, visit <a href="https://www.entergy.com">www.entergy.com</a>. For homeowners, call the City's Community Development department at 601-856-3877 to obtain your Entergy permit. Please have your account number handy.

Natural Gas Center Point Energy, www.centerpointenergy.com 800-371-5417

Atmos Energy, www.atmosenergy.com 888-286-6700

Garbage/Recycling Waste Management 601-922-9647

A 64-gallon recycling cart is assigned to each property. Do not remove the cart from the property or you will be charged the cost of the cart. Please keep your cart and garbage can out of view of the street on non-collection days. A Recycling and Solid Waste Guide brochure is available online and at City Hall.

Health Department Madison County Health Department, 309 Park Drive, Canton 601-859-3316

Marriage License Madison County Circuit Clerk, 128 W. North Street, Canton 601-859-4365

Post Office 611 S. Pear Orchard Rd, Ridgeland 601-991-0249

Telephone, Comcast 601-982-0922
Internet & Cable A T & T 888-757-6500

**C Spire** Sign up for ultra-fast fiber available in certain areas at <a href="https://www.cspire.com/ridgeland">www.cspire.com/ridgeland</a>.

Payments for Comcast, Entergy, Atmos and AT&T may be made at the Kroger store in Ridgeland. Fees may be applicable.

#### Local Public Schools and Resources

#### Madison County Schools in Ridgeland

www.madison-schools.com

601-499-0800

Ann Smith Elementary (K-2) Highland Elementary (grades 3-5) Old Town Middle (grades 6-8) Ridgeland High (grades 9-12)	306 S. Pear Orchard Rd 330 Brame Rd 210 Sunnybrook Rd 586 Sunnybrook Rd	601-856-6621 601-853-8103 601-898-8730 601-898-5023
Ridgeland Chamber of Commerce www.ridgelandchamber.com	754 S. Pear Orchard Rd	601-991-9996

Ridgeland Public Library 397 Highway 51 601-856-4536

www.mclsms.org

Ridgeland Tourism Commission 1000 Highland Colony Pkwy, Suite 6006 601-605-5252

www.visitridgeland.com

#### **Important Ridgeland Laws**

You may wish to review the following local ordinances and laws online at www.ridgelandms.org.

**Animal Control Ordinances** A breed ban is in effect in Ridgeland for American Pit Bull Terrier, Staffordshire

> Bull Terrier, American Staffordshire Terrier, and Wolf-dog hybrid. No more than three dogs are allowed at any residence. It is unlawful for any animal to run atlarge. Caretakers are to remove animal wastes and dispose in a sanitary way.

Helmets must be worn while riding on any street, sidewalk, bikeway, trail or other

public property.

**Parking Codes** Parking on grass and parking on the street is a violation of city parking

ordinances.

**Bicycle Helmet Ordinance** 

**Barnett Reservoir** 

**Property Maintenance Ordinance** Private property must be maintained to ensure the protection of public health,

safety and welfare. Violations include tall grass, poor conditions of exterior

www.therez.ms.gov

structure, and accumulation of items visible from the street.

**Privilege Licenses** All businesses including home-based businesses are required to have a privilege

license from the City of Ridgeland.

**Smoking in Public Places** Smoking in enclosed public places and all workplaces is prohibited in Ridgeland.

Smoking in outdoor areas must follow distance restrictions.

#### **Recreational Facilities and Programs**

Recreational lake, 115 Madison Landing Circle

235 W. School St. Freedom Ridge Park Softball and soccer fields, pavilions, playgrounds, trail Friendship Park Pavilion, lighted trail, fitness court, playground 475 Lake Harbour Dr. Magnolia Ridge BMX BMX track, www.magnoliaridgebmx.com 344 Old Town Crossing **Multi-Use Trail System** Public parking at Rice Rd/Harbor Dr., Old Town Crossing/W. Jackson St. or Natchez **Trace Parkway Cabin** Superstar Seniors programs 137 Old Trace Park **Ridgeland Recreational Center** 

201 McClellan Dr. Ridgeland Tennis Center & Largest public tennis facility in the state **Pickle Ball Courts** 

**Ridgeland Disc Golf Course** 18-hole course with average distance of 330 **Old Trace Park** 

**Ridgeland Trails** Mountain bike and hiking trails, www.tricountymtb.org 521 Giles Ln., Madison

**Wolcott Park** Baseball/softball fields, playground, batting cages 349 McClellan Dr.

**Youth Organizations** Mississippi Futbol Club www.mfcsoccer.com Madison Ridgeland Youth Club www.mryouthclub.com

## What to Recycle



Magazines



Office Paper



Brown Paper Bags



Paperboard



Junk Mail



Phone Books



Newspapers



Aluminum Cans



Tin or Steel Cans



Cardboard



Plastic Bottles and Containers # 1-7

## What NOT to Recycle



Food Waste



Plastic Bags



Plastic Wrap



Foam Cups and Containers



Glass

### **Solid Waste and Recycling**

The City of Ridgeland contracts its garbage and recycling collection with Waste Management, Inc. The city provides your recycling cart, but you will need to provide your own trash container. Waste Management will empty no more than two garbage cans per household per collection day.

Get rewarded for recycling in Ridgeland through Ridgeland Recycling Rewards. Please visit ridgelandrecyclerewards.com to activate your account. Select Ridgeland from the community list and follow the instructions to get started. Ridgeland Recycling Rewards provides faster access to hundreds of great money saving offers.

#### **Lawn Debris Collection**

Waste Management collects yard debris on your first collection day of the week. Waste Management requires that yard debris be bundled or bagged, cut into lengths of no longer than 5 feet, 8 inches in diameter, and not weighing more than 60 pounds. Leaves must be bagged. Limbs and branches must be no larger than an armful. If you have a large amount of yard debris, it may take more than one collection day for it to be completely removed. Please do not sweep grass clippings, leaves and limbs into the storm drains. It could lead to flooding on your street.

The City of Ridgeland Public Works Department uses a knuckle boom truck to collect yard debris that is too large to meet Waste Management's collection guidelines. Lawn debris should be placed within 10 feet of the curb by Monday morning of your collection week. Collection may occur on any day of your collection week, so please have your debris ready for pick up by Monday morning of that week

Exception: Professionally cut trees, branches and limbs will not be collected by the City of Ridgeland.

Backyard composting is a way to recycle leaves, grass clippings, pruned plant material, and certain food waste. Decomposed organic material can be returned to the garden and landscape, adding beneficial nutrients to the soil and reducing the amount of garbage sent to the landfill.

### **Appliances**

Waste Management will pick up appliances that are too large for your garbage can on your first pick up day of the week. To make arrangements for collection, please call Public Works at 601-853-2027 the day before.

#### **Hazardous Wastes**

Hazardous wastes such as lawn and household chemicals, tires, batteries, TV's, office equipment and more may be recycled and/or safely disposed during Household Hazardous Waste Collection Day which is held once or twice per year, in the spring and possibly the fall. Check <a href="www.ridgelandms.org">www.ridgelandms.org</a> for the dates, hours and location.

To dispose of hazardous waste throughout the year, go to the Jackson Environmental Service Center located at 1570 University Blvd. They may be contacted at 601-960-1193.

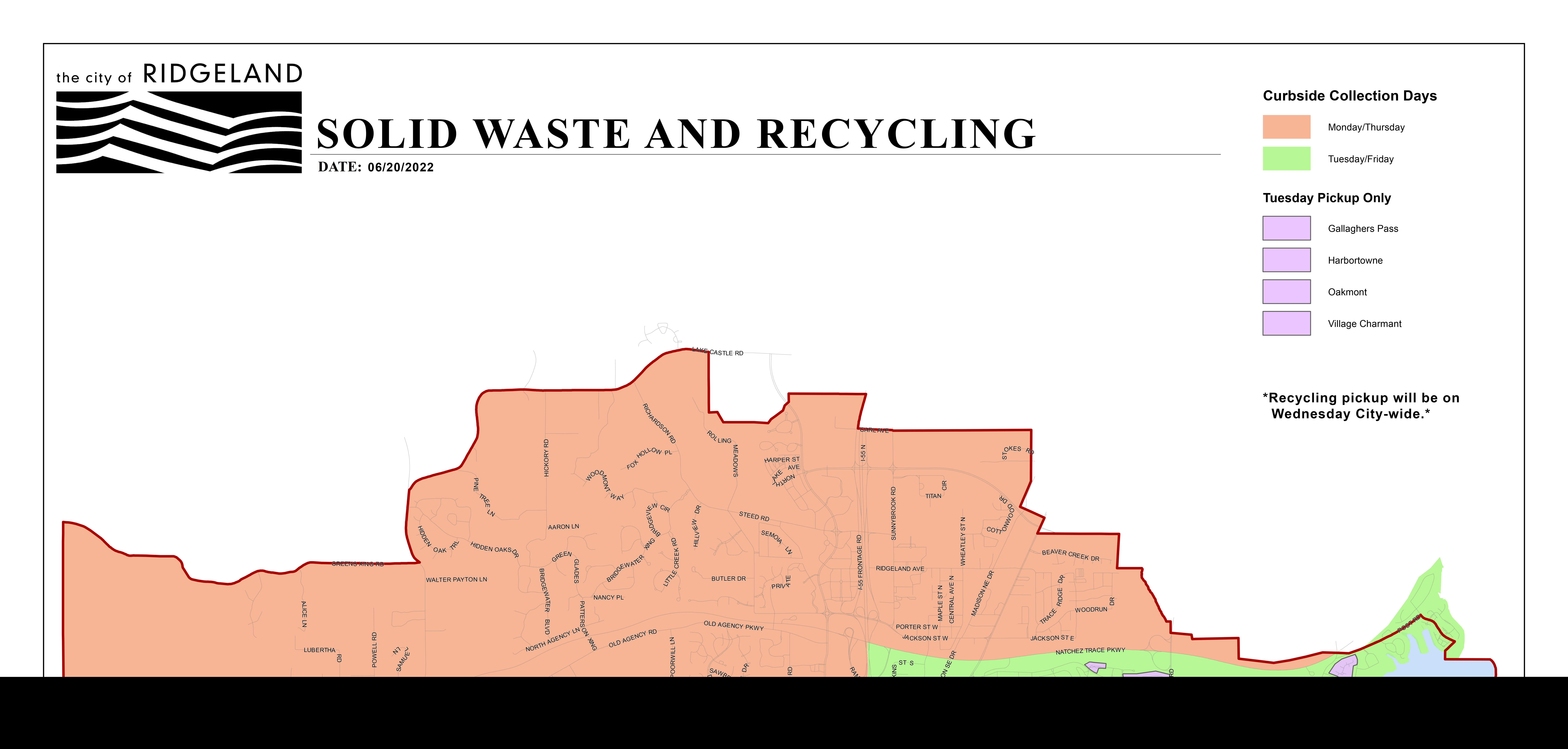


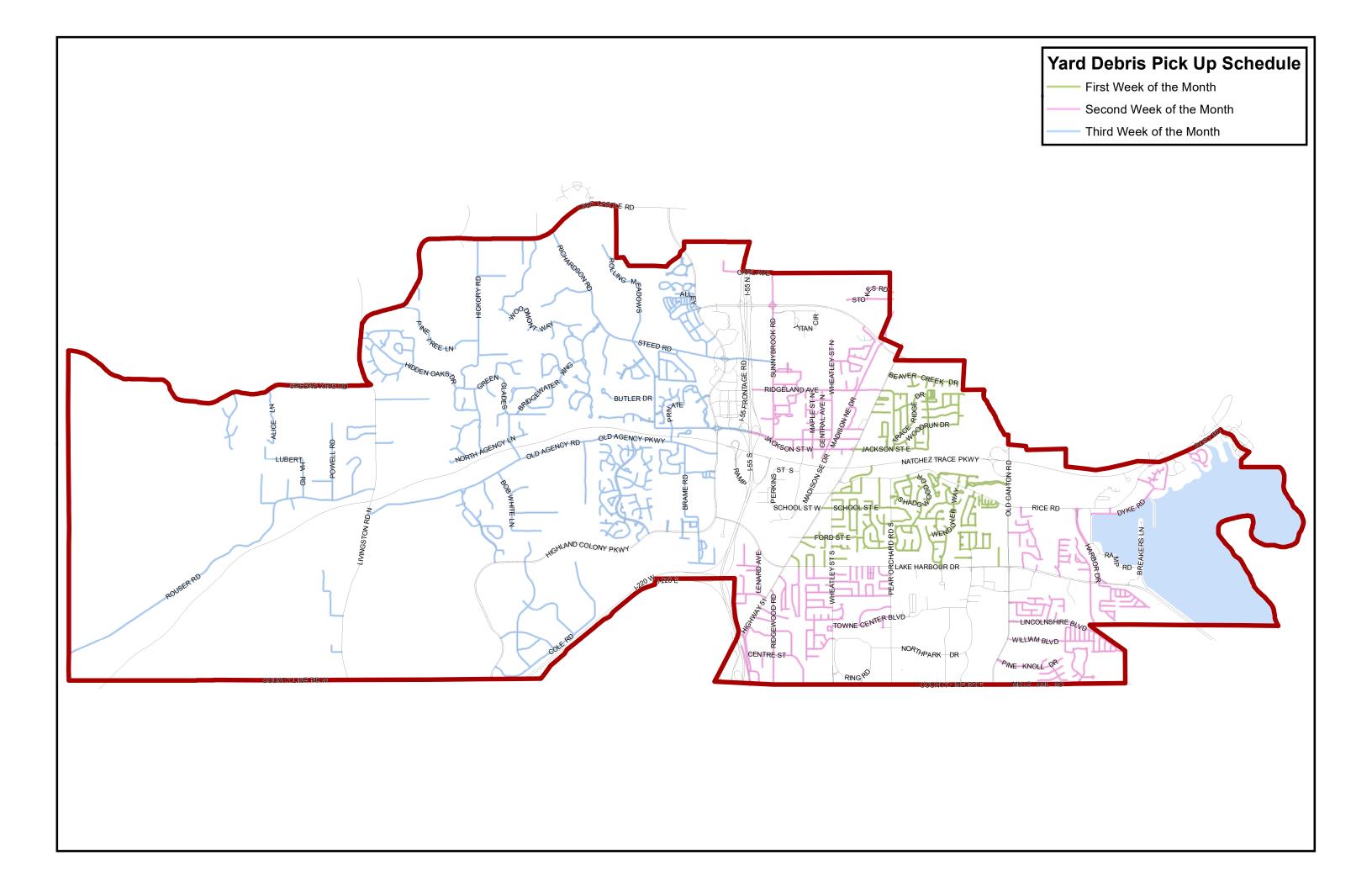
# Solid Waste and Recycling Guide



100 W. School St. - 601.856.7113 www.ridgelandms.org

For questions about recycling and solid waste collection, contact the Public Works Department at 601-853-2027.







A 3% convenience fee & \$2.00 technology fee will apply.

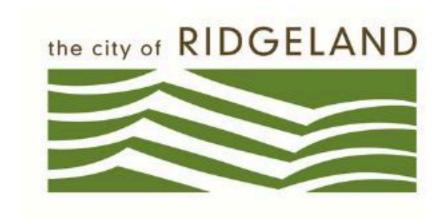
# RIDGELAND ALERTS

Sign-up to receive emergency alerts and city notifications! 3 easy ways to sign-up:

- Ridgeland-MS.myfreealerts.com/
- Visit our website and sign-up by clicking Ridgeland Alert on the Homepage
- Text your zip code to 38276 to receive emergency alerts via SMS only



The CivicReady solution will allow the City of Ridgeland to issue emergency alerts and city notifications to subscribed citizens via email, text message, and voice alert, to keep citizens safe and informed.



# A clean, well-kept city increases property values and enhances community pride.

The City of Ridgeland's Code Enforcement Division provides the requirements to ensure public health, safety, and welfare of its residents.

The division is designed to help residents identify and correct violations which detract from the appearance of their home, neighborhood and community.

# How you can help...

- 1. Keep grass and weeds cut and maintained.
- 2. Park all vehicles in driveway, not in yard.
- Trailers, Boats & ATV's must be parked in a garage, carport or back yard.
- 4. Accumulation should not be visible from street.
- 5. No inoperative or unlicensed motor vehicle shall be parked or stored on any premises.
- 6. The exterior of a structure shall be maintained in good repair.
- 7. All accessory structures (garages, fences and walls) shall be maintained structurally sound and in good repair.
- 8. Accumulation shall not be stored inside a carport to the extent that such storage prevents the use for parking.
- 9. Garbage or refuse containers shall be stored behind the front line of the building and shall not be visible from the street, except when put out for collection.
- 10. Construction materials, wood fencing and other items not picked up by WM, must be taken to the landfill.

Refer to our website for a full list of our codes and ordinances. Contact us if you have any questions.

#### THE CITY OF RIDGELAND



# EyeOnWater

Understand how much water you use, detect leaks, and discover trends for when you use the most water.

#### SIGNUP INSTRUCTIONS

- Visit https://eyeonwater.com/signup to create your online account. Enter your service or billing ZIP/postal code and your account number then click "next".
- 2. Enter your name and email address. Confirm the address, and then create and confirm a password. Passwords must be 8-16 characters long.
- 3. Check your email address for the verification message that has just been sent.
- 4. Click on the link in the email to verify your email address.
- 5. After clicking the link in your email, enter your email address and password to sign in.

For more information contact your utility billing office or email Badger Meter tech support at: techsupport@badgermeter.com